



Palliative Care
South Australia

Annual Report

2023-2024





PCSA represents its members as the peak body and leading voice for the palliative care community across South Australia.

We work for our members in promoting and supporting quality palliative care for everyone, everywhere.



OUR PURPOSE

Helping all South Australians to live, die and grieve well.

Why? The way we care for our dying reflects the humanity and compassion of our society.

OUR MISSION

To promote quality palliative care and access for ALL through advocacy, information provision and education to build capacity and service responsiveness.

Why? We strive to create a community where members say: *“everybody has a role to play in supporting each other in times of serious illness, dying, death and grief. We are ready, willing and confident to have conversations about living, dying and grieving well and to support each other in emotional and practical ways.”*



ACKNOWLEDGEMENTS

Palliative Care South Australia (PCSA) acknowledges the Traditional Custodians of the lands and seas on which we live and work, and pay our respects to Elders past, present and emerging.

We would like to recognise the contribution of everyone who supported PCSA during 2023-2024 and all South Australians who have experienced dying, death and grief or sad news and sorry business during this time including patients, their carers, family and staff who service their community of care. We greatly appreciate the contribution everyone has made in sharing experience, knowledge and time with us.



Palliative Care South Australia is a Registered Charity (registered with ACNC - A9773) and is endorsed as a Deductible Gift Recipient (DGR), ABN: 66 185 542 917

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OUR YEAR AT A GLANCE: 2023 - 2024

Advocacy

322



Organisational and individual members

241



Enquiries received from the general public

17



Formal Networks and Working Groups hosted

56



Sector presentations, representations and booths

Raise Awareness

5



Statewide Palliative Care Awards recipients

220



Information packs disseminated for NPCW

501%



increase on our annual Facebook reach

188%



increase on our annual Facebook content interactions

Deliver Support

3



Ambulance Wishes fulfilled

80



Enquires received regarding palliative care volunteering activities in SA

984



Palliative Care Volunteering SA Hub visitors (webpage)

Build Capacity

24



PEPA placements hosted

276



PEPA workshop attendees

258



Public Education session attendees

237



Community Conversations participants

OUR GOVERNANCE AND TEAM

MESSAGE FROM OUR BOARD CHAIR

Palliative Care South Australia (PCSA) achieved significant milestones in 2023-24. At the heart of these accomplishments is our mission to support South Australians in living, dying, and grieving well.

The launch of the **Ambulance Wish SA program** this year, marked a pivotal moment for PCSA. This unique initiative has made a profound impact, by supporting terminally ill individuals to fulfill a special wish. Through the program, PCSA has fostered deeper community engagement, elevated public awareness of palliative care, and has inspired greater interest in fundraising for the program. The Ambulance Wish SA program is establishing itself as our signature program, and we look forward to its expansion statewide over the coming years.

Our **PCSA 2024 Conference and Awards** brought together industry professionals, sector experts, and community advocates. Keynote speakers such as **Dr. Julian Abel** visiting from the UK and **Professor Ken Hillman**, shared their insights, alongside speakers from every Local Health Network in South Australia. This gathering enriched our knowledge of palliative care advancements and highlighted best practices. The subsequent awards ceremony was an opportunity to celebrate South Australia's palliative care champions and share their achievements.

Advocacy is essential to our mission. This year, we published the **Priorities for Palliative Care 2024-26 report**, reflecting our commitment to driving policy and societal change. This report, developed through an in-depth consultation process, will guide our advocacy efforts over the next two years, addressing crucial needs and challenges within palliative care across South Australia.

Aligned with our **Strategic Plan 2023-26**, PCSA strongly focused this year on the goal "Your Community Matters." We implemented various public education programs, increasing community participation in palliative care education. This progress reflects our commitment to deepening community understanding and engagement in palliative care.

Being part of this organisation is incredibly rewarding, with a dedicated board, a strong and committed team, with great leadership, and strong partnerships, together we are making a tangible impact. Our members are engaged and supportive, helping us to continue our work as South Australia's peak body for palliative care. We look forward to the future and to making an even greater difference together.



Ms Susan Emerson
Chairperson
Palliative Care South Australia



OUR BOARD

(as at June 30 2024)



Ms Susan Emerson
Chairperson



Mr Nick Muirhead
Deputy Chairperson



Mr Babis Mavrakis
Treasurer



Mr Paul Caskey
Secretary



Dr Patricia Montanaro
General Member



Ms Sally Huefner
General Member



Dr Linda Foreman
General Member



Ms Andrea Rivers-Thompson
General Member

OUR PALLIATIVE CARE SA MEMBERS



Collective voice for

322 Organisational and individual members

Of those

32 are Organisational members

PCSA provides regular, special Members Only briefings and insights (including information about our political engagement) via our monthly E-Blasts. Other benefits of being a PCSA member include:

- Opportunities to be part of and contribute to a collective voice for palliative care in SA
- Opportunity to apply to join the PCSA Board, PCA Board, Network Special Interest Groups and be part of advocacy and thought leadership for the sector
- Free attendance at PCSA quarterly Hot Topic webinars
- Discount rate for PCSA hosted events

PCSA Patron

Her Excellency the Honourable Frances Adamson AC and Mr Rod Buntten

PCSA Life Members

- Dr Mary Brooksbank
- Dr James Cooper
- Dr Roger Hunt
- Mr Lange Powell
- Ms Lorna Riddle (as CEO of Mary Potter Foundation)
- Ms Aine Greene
- Mrs Elizabeth Keam AM
- Professor Ian Maddocks AM
- Mrs Joan Snyder
- Mrs Lan Le
- Dr Lawrie Palmer
- Ms Helen Walker
- Professor Gregory Crawford AM

Vale PCSA Life Member: The Hon Ms Jennifer Cashmore AM

OUR STAFF TEAM

At June 30, 2024 PCSA operated with **5.8 FTE** of staff. We sincerely thank all our staff who supported PCSA during the 2023-2024 period, as well as all our consultants and suppliers who contribute to the amazing work PCSA does.

PCSA Staff (as at June 30 2024)

- **Shyla Mills** – Chief Executive Officer
- **Margot Maddock** – Corporate Services Manager
- **Belinda Drabsch** – Marketing and Events Manager
- **Catherine Coram** – Marketing and Events Officer
- **Alicia Hosking** – Ambulance Wish SA Coordinator
- **Sharon Abbott** – Palliative Care Volunteering SA Project Coordinator
- **Leonie Knowles** – PEPA Project Officer
- **Kasey Cranage** – Administration and Accounts Officer

We also thank all our casual staff, other staff who worked with us in 2023-24 and volunteers who have supported the organisation over the past year.

MESSAGE FROM OUR CEO

This past year has been transformative for Palliative Care South Australia (PCSA), marked by initiatives that strengthen our mission and broaden our impact across the state. We're building a robust identity and increased recognition through strategic programs, partnerships, and collaborations – all vital for advancing palliative care and building compassionate communities in South Australia.



In April 2024, we launched the **Palliative Care Volunteering SA** project, creating a sustainable model that shines a spotlight on Palliative Care Volunteers. Following this we successfully introduced three international programs to South Australia: **Ambulance Wish**, **Last Aid**, and **TLC Connector**. These programs have enhanced our visibility significantly, reflected in a marked increase in social media engagement and community interest.

While these new initiatives have brought fresh energy to PCSA, our foundational projects remain central to our mission. Programs like **PEPA** (Program of Experience in the Palliative Approach) and **IPEPA** (Indigenous Program of Experience in the Palliative Approach), **National Palliative Care Week** activities, as well as our ongoing **membership engagement**, **networking**, and **advocacy** efforts, continue to receive focused attention and support.

Building a strong, united voice with like-minded organisations has been a key strategy in expanding our reach and impact. Highlights include:

- **Palliative Care Volunteering SA Project:** A formal partnership with **Volunteering SA&NT**, **Northern Volunteering SA**, and **Southern Volunteering SA**.
- **Ambulance Wish SA Program:** A collaboration with **St John Ambulance SA** and **Flinders University**.
- **Compassionate Communities Conversation Series roadshow:** In partnership with **Carers SA**, **Country SA PHN**, **Adelaide PHN**, and **SA Health**.

These formal partnerships enhance our programs' effectiveness and bring a holistic approach to palliative care services across South Australia.

Looking ahead to 2024-25, it's likely to be another dynamic year as we advance our advocacy efforts, including our focus on the upcoming **federal election campaign**. Working in collaboration with Palliative Care Australia (PCA) and other state and territory palliative care peak bodies, we aim to secure broader national support and recognition for palliative care.

I'm incredibly proud of the PCSA team for their dedication and hard work, as well as the strong support from our Board, members, volunteers, and collaborative partners. Together, we're making a meaningful difference in the lives of South Australians.

A handwritten signature in black ink, appearing to read 'Shyla Mills'.

Adjunct Associate Professor Shyla Mills
Chief Executive Officer
Palliative Care South Australia

OUR STRATEGY, POLICY AND ADVOCACY ACTIVITIES

ADVOCATING FOR OUR SECTOR

Our Activities as your Peak Body

241

Enquiries from the general public



56

Sector representations, presentations & booths



17

Formal Networks and Working Groups hosted



“The information shared by PCSA at booths, events, the website and newsletter are fantastic - well done.” - PCSA member

SHARING OUR KNOWLEDGE AND INFORMATION FINDINGS



New Publications, Factsheets and Podcasts

- Compassionate Communities Conversation Series SA 2023/24 report
- Priorities for Palliative Care in SA 2024-2026
- Top 10 Tips Working with Interpreters
- What does Palliative Care cost? Available in English, Italian, Tagalog, German and Vietnamese
- Podcast series Available in English, Italian, Tagalog, German and Vietnamese
 - What is Palliative Care?, Planning Palliative Care, Types of Palliative Care Services, Pain and Symptom Support in Palliative Care, What Matters Most, Palliative Care Costs, Palliative Care and Caregiving, Accepting and Asking for Help, Compassionate Communities

Hosting Hot Topic Webinars

The PCSA Hot Topic Education Webinar Series brings together experts who share their knowledge and insights about the topic identified and provides practical suggestions for the webinar participant to learn and engage in this hot topic.

Read more about Palliative Care Hot Topic webinars: www.palliativecaresa.org.au/webinars



4 Webinars hosted



56 Participants

BRINGING THE COLLECTIVE VOICE TOGETHER

Our PCSA Conference and Awards 2024

170

Conference
& Awards attendees



25

Conference
speakers



17

Sponsors
& booths



Our PCSA signature Biennial Conference was held on Friday 21st June 2024 at the Tonsley Innovation District. This was a unique opportunity to support education and learning in the palliative care sector.

The Conference provided access to palliative care health professionals with an interest in the palliative care sector from both metro and regional local health networks. The conference showcased innovation and international thinking.

“What a 'cracker' of a conference - I heard so much positive buzz around me, fantastically organised.” - Conference attendee

“Speakers were amazing, can't wait for the next one!”

- Conference attendee



Our inaugural State Palliative Care Awards 2024 winners were announced at an Awards Ceremony following our conference on Friday 21st June 2024 at the Mantra Tonsley. Our Awards aimed to align to the National Palliative Care Awards and honoured outstanding teamwork, community engagement, volunteering and individual achievement in the palliative care sector throughout South Australia.

Read more about our Award Winners: www.palliativecaresa.org.au/awards



**Outstanding Work by a Team
in Palliative Care Award**

2024 Winner: EFNLHN Palliative Care Team



**Outstanding Achievement
in Palliative Care Volunteering Award**

2024 Winner: Ms Helen Roberts



**Outstanding Achievement in Palliative
Care Community Engagement Award**

2024 Winner: Southern Vales Compassionate
Communities



**Outstanding Achievement by an
Individual in Palliative Care Award**

2024 Winner: Ms Lisa MacDonald



*Lifetime
Achievement Award*

2024 Winner: Dr Lawrie Palmer

2024-26 PRIORITIES FOR PALLIATIVE CARE IN SOUTH AUSTRALIA

The Priorities for Palliative Care in South Australia 2024-26 were created by the sector, for the sector. These priorities were developed following a robust process of consultation. They provide direction for the sector that supports much needed transformation of South Australia’s palliative care system.

The Priorities for Palliative Care in South Australia will be updated every two years and be a key guidance document for PCSA policy and advocacy activities.

People at the Heart of Palliative Care

“

PCSA agrees with the SA government’s Palliative Care Strategic Framework 2022-2027 vision: *“All South Australians, their families and carers [should] have access to and receive the best possible end of life and palliative care that places the person at the centre of care and supports them to live and die well in accordance with their individual needs, wishes, values and preferences.”*

Why is there a growing need for palliative care in SA?

- ♥ **South Australia has one of the longest life expectancies in the world**
Increased longevity of South Australians contributes not only to a higher number of older people in the population, but also a change in the nature of diseases together with the time and the way that people die
- ♥ **Society as a whole is still reluctant to discuss dying which is impacting outcomes**
People with high levels of death literacy have context specific knowledge about the death system and the ability to put that knowledge into practice
- ♥ **South Australia’s population is metropolitan centric**
People living in rural and remote areas have reduced access to specialist care

2024-26 PRIORITIES FOR PALLIATIVE CARE IN SOUTH AUSTRALIA





Learn more about Priorities for Palliative Care in SA 2024-26:
www.palliativecaresa.org.au/priorities-for-palliative-care-in-sa


OUR AWARENESS RAISING AND STORY SHARING ACTIVITIES

THE TRUSTED VOICE FOR OUR SECTOR

A key role of Palliative Care SA is to amplify the voice of our members, raise awareness of the issues facing the sector and showcase our organisation's programs and initiatives. We have represented the sector across traditional and social media throughout the last year, gaining coverage, awareness and influence from positive, proactive communications.

 **2,700**
Facebook followers
(↑ from 1,800 last year)

 **1,069**
LinkedIn followers
(↑ from 600 last year)

 **140**
Instagram followers
(since launch May 2024)

501%

increase on
our annual
Facebook reach

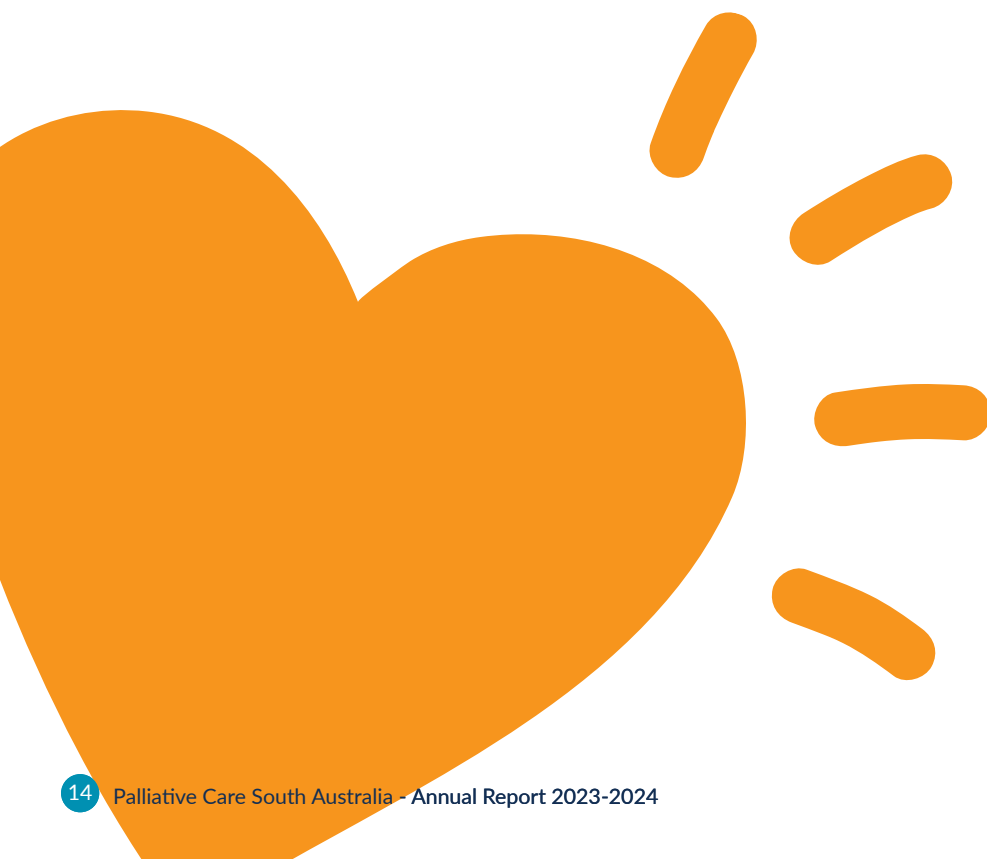
45,393 - 2023-24
7,547 - 2022-23



188%

increase on our annual
Facebook content
interactions

4,900 - 2023-24
1,700 - 2022-23



RAISING AWARENESS OF OUR SECTOR

National Palliative Care Week 2024



National Palliative Care Week (NPCW) 2024 was held from Sunday May 19 – Saturday May 25 with the theme ‘Matters of Life and Death’ - People at the Heart of Palliative Care. Together we showcased the brilliant work being achieved in palliative care across SA.

In line with the launch of our new Orange Heart national palliative care peaks branding, we displayed our 12,000 orange heart exhibition on the steps of Parliament House. The 12,000 hearts represent the number of South Australians who die each year from an expected illness. Over 250 orange hearts were added on the day, as community engaged with the heart exhibition taking a moment to reflect on people at the heart of palliative care. The Health and Wellbeing Minister Chris Picton MP visited the exhibition and Channel 10 shared the story.

The week prior we co-hosted an MP Lunchbox event at Parliament House with Volunteering SA and NT, Northern Volunteering SA and Southern Volunteering SA, to celebrate and share information about both National Volunteering Week and National Palliative Care Week. At this event we launched the Priorities for Palliative Care SA 2024-26 report.

We also hosted a Palliative Care Volunteering SA project afternoon tea, shared and showcased events, booths & displays hosted by palliative care services across the state.

National Palliative Care Week was also visible on the streets and buildings of Adelaide, as seen on SA Power Networks billboard at the end of Greenhill Road and Anzac Corner. The night skies also shone bright orange with support from Campbelltown City Council (SA) Migrant Monument, and on the River Torrens at the iconic Adelaide Oval and the majestic Adelaide Festival Centre, all ‘lighting up for National Palliative Care Week’.



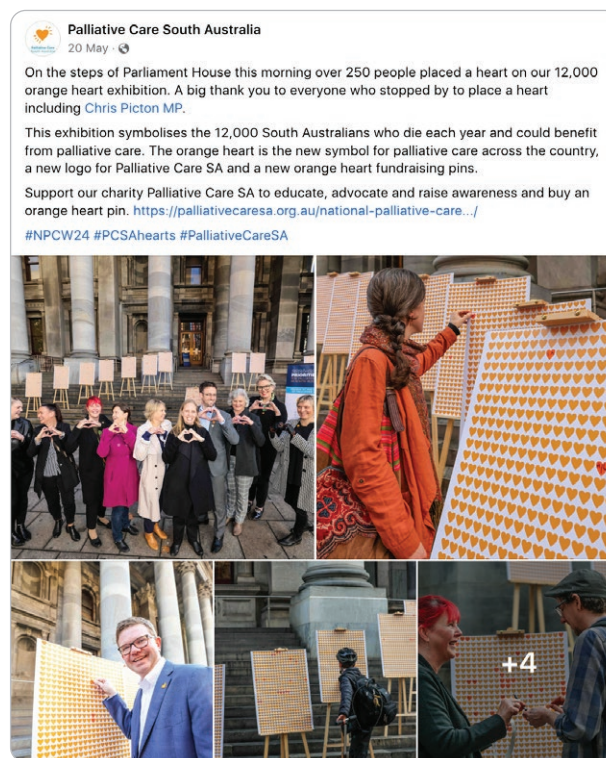
220
Information packs distributed



1,835
Social media engagements during NPCW



12,000
Orange Hearts displayed



OUR PROGRAMS AND PROJECTS



The purpose of the Ambulance Wish SA program is simple: to give South Australians living with a life-limiting condition access to the planning, coordination, specialist transport, photography and clinical care they need to create a memory that will last forever.

This program is led by PCSA, in collaboration with St John Ambulance SA and Flinders University. The program is supported by funding from SA Health, Corporates, Donors and Fundraisers.

In May 2024, we proudly launched the Ambulance Wish SA program, an initiative that quickly captured the hearts and attention of the community. The launch was celebrated with Simon’s Ambulance Wish – an unforgettable moment where he shared a pie and a beer with his mates at the iconic Adelaide Oval. This memorable Ambulance Wish set the tone of the program and was warmly received, with coverage from all major South Australian media outlets.

The story of Simon’s Ambulance Wish quickly spread, becoming “the talk of the town.” It demonstrated the program’s potential to bring joy and comfort, fostering a ripple of excitement and awareness across the South Australia. By the end of June, we had fulfilled three Ambulance Wishes, each one embodying our commitment to honouring Wishes for those in the last chapter of life and creating memories that last forever.

Our launch:



40k+
Total social impressions
in just 3 weeks



**Attended by the SA
Health Minister &
covered by ABC, 7, 9,
10 and the Advertiser**

“It’s probably the best day I’ve had by far.”

- Ambulance Wish recipient



The **Palliative Care Volunteering SA** project strengthens palliative care volunteering across South Australia by supporting volunteers, volunteer managers, and volunteering organisations. We provide navigation, training, resources, and connections to help grow volunteers across the state. Our work also guides volunteer managers outside the palliative care service sector to incorporate palliative care volunteer support activities into their programs.

Through webinars, events, workshops, and networking opportunities, we create spaces for shared learning and community building. With tailored resources for managers, we empower leaders to support palliative care volunteers effectively.

This project is led by PCSA, in collaboration with Volunteering SA&NT, Northern Volunteering SA and Southern Volunteering SA, and is funded by SA Health, as part of the Palliative Care Connect Program.

Activities delivered in 2023-24:



68
Enquiries received
from individuals



12
Enquiries received
from organisations



2
Network meetings
hosted



984 Palliative Care
Volunteering SA Hub
visitors (webpage)



25,318
Social media reach



7 Training and
professional development
sessions hosted



72 Webinar,
workshop and
event participants

“I now feel we have a lot of support behind us when beginning and raising this volunteer program.” - Program participant



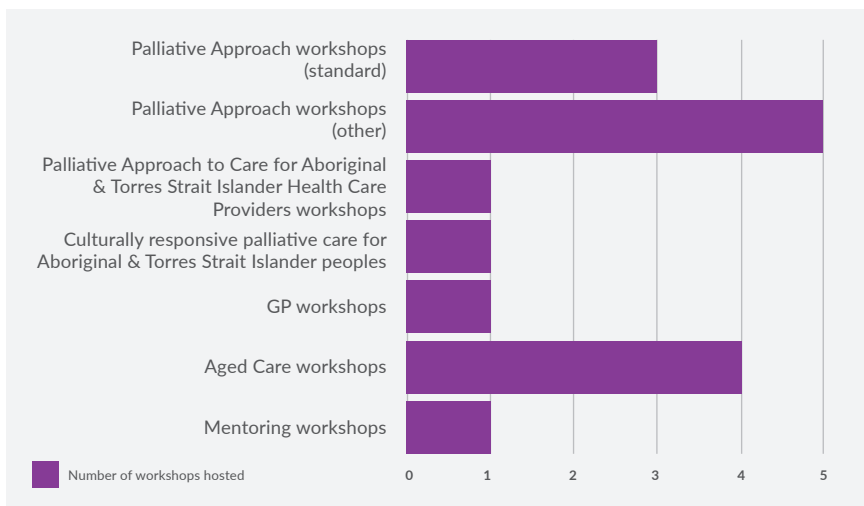
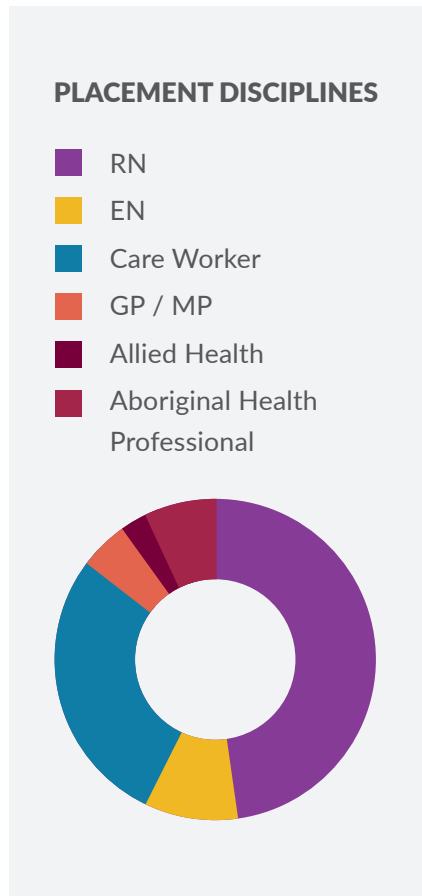
On Wednesday 15th May the SA Health Minister Chris Picton MP and the SA Human Services, Seniors and Ageing Well Minister Nat Cook MP co-hosted our first collaborative **SA MP Lunchbox event** at Parliament House to celebrate both National Palliative Care Week and National Volunteer Week 2024.

Funded by the Australian Government Department of Health

PEPA (Program of Experience in the Palliative Approach) provides opportunities for all health professionals to develop capabilities in providing a palliative approach to care through participation in placements, workshops and a range of learning resources. IPEPA (Indigenous Program of Experience in the Palliative Approach), provides a grassroots approach to breaking down the barriers to palliative care for Aboriginal and Torres Strait Islander peoples across Australia. Informed by Community for Community, IPEPA works to embed Australian First Nations knowledges across all our resources and to facilitate two-way learning.

Palliative Care SA (PCSA) thanks Queensland University of Technology (QUT) and the Department of Health and Aged Care for supporting the activities of the PEPA SA program. In addition, we thank all the SA Specialist Palliative Care Services who host the PEPA Placements and provide mentorship to the participants.

Activities delivered in 2023-24:



“Thank you so much for allowing me to do this placement, I am very grateful and I loved every day.”

- PEPA placement participant

The *Compassionate Communities SA* program fosters communities where everyone recognises their role in supporting each other through serious illness, dying, death, grief, and caregiving. At its core, the program works to build death literacy, compassionate networks and environments that prioritise understanding, acceptance, and support around what many view as life’s most challenging moments.

By promoting **public education**, it provides families and individuals with resources to navigate end-of-life stages with empathy and openness, helping to reduce the stigma around these topics. Through **community conversations** and **networks**, people are encouraged to discuss their experiences, normalising support for each other. The program also advises on **policy development** at all levels, ensuring caregiving and grief receive the attention they deserve. Compassionate Communities SA’s awareness initiatives promote a cultural shift towards understanding the last chapter of life, encouraging individuals, communities and the health sector to come together.

In 2023-24 PCSA led the Nurturing Compassionate Communities in Country SA project, which was funded by Country SA PHN. PCSA also led the Nurturing Compassionate Communities in Adelaide project, which was funded by Adelaide PHN. These projects have enabled PCSA to expand its engagement statewide, with a particular focus on country areas, helping to ensure equitable access to program activities for all communities.

PUBLIC EDUCATION



PalliLEARN aims to build community knowledge, death literacy, compassion literacy and community capacity in relation to serious illness, dying, death, grief and caregiving by providing quality and easy to understand courses.

There are currently eight 60-minute courses that can be delivered online or face-to-face.

PalliLEARN is an initiative led and owned by Palliative Care South Australia, adapted locally by other Australian and International Organisations. It focuses on providing quality and easy-to-understand courses that are accessible to all, regardless of background or experience.

Learn more about PalliLEARN: www.palliativecaresa.org.au/pallilearn



19
Courses hosted



143
Participants

“A take home message of mine is that it’s okay to not have all the answers.” - *PalliLEARN participant*

100%



of responders to our evaluation survey said they would recommend PalliLEARN to others



Last Aid

Last Aid is a 4-hour international standardised introductory level community training program. On completion of the course, participants can be considered Last Aiders and part of the international Last Aid Community.

Palliative Care South Australia is the license holder for Last Aid in Australia. The first Last Aid course for South Australia was hosted in Clare on 13th May 2024.

Learn more about Last Aid: www.palliativecaresa.org.au/lastaid



2
Courses hosted



37
Participants

“A take home message of mine is that dying is normal. We need to talk more about it.”

- Last Aid participant



100%



of responders to our evaluation survey said they now feel more confident to support people experiencing a serious illness, dying or grief



TLC Connector – Talk. Listen. Connect.

TLC Connector training was developed in the UK. It is a basic level Connector training course relevant to everybody. The training aims to build people’s skills and confidence, thereby helping them to make a difference in their community, workplace and neighbourhood.

This is a citizen activation training relevant to everybody. The course includes information on social isolation and loneliness as well as grief literacy and the importance of social connections.

TLC Connector training is an initiative created by Compassionate Communities UK. Palliative Care South Australia is the Australian lead for the program. The first TLC Connector training session in Australia was hosted on the 18th June 2024, at Adelaide Town Hall.

Learn more about TLC Connector: www.palliativecaresa.org.au/tlc-connector



3
Courses hosted



78
Participants



100%



of responders to our evaluation survey said they feel more confident to talk, listen and connect

COMMUNITY CONVERSATIONS

SA Compassionate Communities Conversation Series 2023-24

Between November 2023 and January 2024, the PCSA Nurturing Compassionate Communities in SA project team undertook the SA Compassionate Communities Conversation Series initiative, inspired by a similar activity undertaken by Palliative Care Queensland in 2019.

This was hosted by PCSA, in collaboration with Carers SA and was supported by the South Australian Government, Country SA PHN and Adelaide PHN. The Hospital Research Foundation Group – Palliative Care sponsored the events. We facilitated 12 events across South Australia which brought together people from local communities to discuss and learn how they can nurture a compassionate community.

In this initiative, we met with a total of 237 South Australians, we learnt about their needs, where they find supports, what local supports are available and what strategies could be used to nurture compassionate communities in their region. This report shares those findings and identifies key focus areas for individuals, groups, organisations and decision makers in nurturing compassionate communities across SA.

The results of the conversation series were published in a report, shared throughout our networks and provide key messages for PCSA advocacy activities.

The purpose

To host open community discussions to identify how compassionate communities can be nurtured across SA.

What are Compassionate Communities?

Compassionate Communities are networks of support around people at the end stage of life.

Who participated?



237 South Australians participated in free community morning tea conversations



12 locations

What South Australians told us

If they had a life threatening illness, they weren't sure that their physical, emotional, spiritual and social needs would be met with the current systems.

they weren't sure that their physical, emotional, spiritual and social needs would be met with the current systems.

In addition to national and state based organisations & services, each local region of South Australia has a unique crop of local community groups and volunteer organisations that support the last chapter of life.

each local region of South Australia has a unique crop of local community groups and volunteer organisations that support the last chapter of life.

The top two places they look for information about serious illness, dying, grief and caregiving are:

- #1 Their General Practitioner (GP)
- #2 Their Outer Circle Network (family, friends, neighbour or colleagues)

Although people assume not many people are comfortable to talk about death and dying, the majority actually do feel comfortable to talk about it.

the majority actually do feel comfortable to talk about it.

If their neighbour has a life threatening illness, the majority of people would be willing to offer support, far fewer would be willing to accept help from a neighbour if they were in this circumstance.

far fewer would be willing to accept help from a neighbour if they were in this circumstance.

Not all South Australians trust their Substitute Decision Maker to make the right decision if they were unable to.

if they were unable to.

They have many ideas and suggested activities that could help nurture compassionate communities locally and would be willing to be involved.

would be willing to be involved.

To go forward, we invite those interested in nurturing compassionate communities across SA to focus on the following areas:



OUR FINANCIALS AND SUPPORTERS

FINANCIAL REPORT

Our financial report as of June 30, 2024, compared with June 30, 2023.

The complete audited Financial Report for 2023-24 is available on the PCSA website:

www.palliativecaresaustralia.org.au/governance

Income	2024		2023	
	\$	%	\$	%
Projects Income	\$426,471	39%	\$449,997	55%
SA Government Service Agreements	\$354,683	32%	\$149,909	18%
Dividends, Shares, Interest	\$172,651	16%	\$108,745	13%
Donations	\$30,446	3%	\$671	1%
Membership	\$15,237	1%	\$19,970	2%
Other Income (inc Events and Provisions)	\$105,730	9%	\$95,311	11%
Total income	\$1,105,218	100%	\$824,603	100%

Expenses				
	\$	%	\$	%
Employees, Consultants or Contractors	\$646,558	62%	\$509,671	62%
Direct Project Costs	\$150,822	14%	\$103,286	13%
Marketing, Events, Postage and Resources	\$65,740	6%	\$56,745	7%
Office and Motor Vehicle	\$57,268	5%	\$48,248	6%
Financial, Legal and Insurance	\$47,163	5%	\$27,850	3%
Information Communication Technology (ICT)	\$29,074	3%	\$29,662	4%
Depreciation	\$20,435	2%	\$22,183	3%
General Staff Expenses, Meetings and Travel	\$21,716	1%	\$13,512	2%
Board, Volunteer and Subscriptions	\$6,124	2%	\$5,860	1%
Total expenses	\$1,044,900	100%	\$817,017	100%

Operating surplus (or loss)	\$60,318	\$7,586
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We wish to thank all those who have supported and contributed to the work of Palliative Care SA in 2023-24. We particularly appreciate the support of the SA Government (SA Health), and our project partners, event sponsors and members.

A SPECIAL THANK YOU TO OUR ORGANISATIONAL MEMBERS

We wish to thank all our organisational members who support PCSA to be the collective voice for the sector:

- Adelaide Primary Health Network
- Ananda Aged Care
- Anglicare SA
- Barossa Village Inc
- Calvary Community Care Adelaide
- Central Adelaide Palliative Care Services
- Eyre & Far North Local Health Network
- ECH Inc
- Eldercare Inc
- Flinders and Upper North Local Health Network
- Flinders University - Research Centre for Palliative Care, Death and Dying
- Helping Hand
- In Home Hospice Care Inc
- Kalyra Communities
- Limestone Coast Local Health Network
- Lobethal & District Aged Homes
- Mary Potter Hospice
- Northern Adelaide Palliative Services
- Palcare
- Palliative Care Outcomes Collaboration (PCOC)
- Pennwood Village
- PsychMed
- Resthaven Inc
- Riverland Mallee Coorong Local Health Network
- RSL Care SA
- SACARE
- Soul Talks Inc
- Southern Adelaide Palliative Services
- The Hospital Research Foundation Group – Palliative Care
- Voluntary Assisted Dying SA
- Women's & Children's Local Health Network
- Yorke & Northern Local Health Network

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