

A project of Palliative Care Connect

## **Volunteer Roles** which support palliative care

Palliative care volunteering roles can be deeply rewarding and provide essential support to people experiencing a life-limiting illnesses, dying, grief and their families.

These roles vary depending on the setting (home, hospice, aged care, hospital etc) and can be client facing or non-client facing. Below is a list of the most common formal palliative care volunteering roles throughout South Australia.

## **Client Facing Roles**

- Companionship / Visitor / Reading
- **Hospice/ Palliative Care Inpatient Unit Support**
- Musican
- **Carer Support**
- Social Support (at home)
- **Pet Care** (at home)
- Garden Care (at home)
- Transport Support (appointments, meetings or outings)
- **Shopping** (on behalf of client)
- Tea Trolley/Jolly trolley
- Telephone Wellness Checks\*
- IT Support\*
- Biography writing / Life Story Writing\*
- HELP App and Social Network Activation\*
- Complimentary Care\* (Massage, Meditation, Reiki, Hypnotherapy, Reflexology, Kinesiology, Lymphoedema Massage, Laughter Therapy etc)
- Bereavement Support\*
- Handyman\*
- Ambulance Wish Support\*
- Spiritual Care / Chaplaincy\*
- Art Therapy\*
- Music Therapy/ Music Thanatology / **Threshold Choir\***
- Pet Therapy\*
- Beauty therapy\* (Facials, Hairdressing, Waxing, Make-up etc)
- Peer Mentor\*

## **Non-Client Facing Roles**

- Administration / Office / Clerical Support / Minute taking
- Fundraising / Fundraising Events Support / **Grant Writer**
- Consumer Representative / Lived **Experience**
- Nurture Pack / Gift Pack Collator / **Greeting/Thank You Card Writer**
- Community Awareness Raising (about palliative care or life-limiting illnesses or grief)
- Memorial Services Support
- Communications or Marketing Support (social media, newsletters, design)
- Merchandise Sales / Op Shop Support
- Advance Care Directive Community Champion
- Palliative Care Organisations Board or **Committee Members**
- Quilters

Roles with a \* indicate specialised training is required



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