



Palliative Care
South Australia

Annual Report

2024-2025





PCSA represents its members as the peak body and leading voice for the palliative care community across South Australia.

We work for our members in promoting and supporting quality palliative care for everyone, everywhere.

OUR PURPOSE

Helping all South Australians to live, die and grieve well.

Why? The way we care for our dying reflects the humanity and compassion of our society.

OUR MISSION

To promote quality palliative care and access for ALL through advocacy, information provision and education to build capacity and service responsiveness.

Why? We strive to create a community where members say: *“everybody has a role to play in supporting each other in times of serious illness, dying, death and grief. We are ready, willing and confident to have conversations about living, dying and grieving well and to support each other in emotional and practical ways.”*



ACKNOWLEDGEMENTS

Palliative Care South Australia (PCSA) acknowledges the Traditional Custodians of the lands and seas on which we live and work, and pay our respects to Elders past, present and emerging.

We would like to recognise the contribution of everyone who supported PCSA during 2024-2025 and all South Australians who have experienced dying, death and grief or sad news and sorry business during this time including patients, their carers, family and staff who service their community of care. We greatly appreciate the contribution everyone has made in sharing experience, knowledge and time with us.



Palliative Care South Australia is a Registered Charity (registered with ACNC - A9773) and is endorsed as a Deductible Gift Recipient (DGR), ABN: 66 185 542 917

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OUR YEAR AT A GLANCE: 2024 - 2025

Advocacy

354

Organisational and individual members



28

Formal Networks and Working Groups hosted



59

Sector presentations, representations and booths



Raise Awareness

11

National Palliative Care Week (NPCW) Events hosted



29k⁺

Social media impressions during NPCW



240%

increase on our annual Facebook reach



Deliver Support

16

Ambulance Wishes fulfilled



20

New Publications, Handbooks and Factsheets published



2,421

Palliative Care Volunteering SA Hub visitors (webpage)



Build Capacity

44

PEPA placements hosted



683

Health Professional focused education session attendees



517

Community focused education sessions attendees



OUR GOVERNANCE AND TEAM

MESSAGE FROM OUR BOARD CHAIR

Building on the foundations laid in previous years, our work in 2024–25 reflected both continuity and progress across advocacy, education and awareness raising.

Our **Ambulance Wish SA program** entered its first full year of operation, fulfilling 16 wishes for people living with life-limiting illness. Each Ambulance Wish, whether it was a final visit to the beach, a reunion with loved ones or a quiet moment in a cherished place, reflected the compassion and care that define our mission. In November, we hosted our inaugural Ambulance Wish fundraising dinner, bringing together supporters, volunteers and healthcare professionals to celebrate the program's impact and help secure its future.

Our advocacy efforts this year were not just about policy. They were about presence. Whether briefing decision-makers, contributing to sector-wide consultations or amplifying community voices, PCSA remained a trusted and consistent voice for palliative care across South Australia. The **Priorities for Palliative Care 2024–26** continued to guide these efforts, ensuring that our work reflects the lived realities of those we serve.

We also expanded our public education initiatives, staying true to our **Strategic Plan's focus on Your Community Matters**. From local forums to statewide campaigns, our goal has been clear: to make palliative care more visible, more understood and more accessible to all South Australians.

I am grateful for the continued efforts of our board, staff, volunteers and members. With their support, PCSA remains focused on strengthening palliative care across South Australia and responding to the needs of our community with clarity, compassion and purpose.



Ms Susan Emerson
Chairperson
Palliative Care South Australia



OUR BOARD

(as at June 30 2025)



Ms Susan Emerson
Chairperson



Mr Nick Muirhead
Deputy Chairperson



Mr Babis Mavrakis
Treasurer



Mr Paul Caskey
Secretary



Dr Patricia Montanaro
General Member



Ms Sally Huefner
General Member



Ms Andrea Rivers-Thompson
General Member



Dr Beatriz Negrette Valesquez
General Member

OUR PALLIATIVE CARE SA MEMBERS



Collective voice for

354 Organisational and individual members

Of those

49 are Organisational members

PCSA provides regular, special Members Only briefings and insights (including information about our political engagement) via our monthly E-Blasts. Other benefits of being a PCSA member include:

- Contribute to a unified voice for palliative care in South Australia
- Be part of communities of practice and special interest groups
- Help drive sector advocacy
- Access to PCSA Education Webinars
- Discounts on PCSA hosted events - and so much more!

PCSA Patron

Her Excellency the Honourable Frances Adamson AC and Mr Rod Buntten

PCSA Life Members

- Dr Mary Brooksbank
- Dr James Cooper
- Dr Roger Hunt
- Mr Lange Powell
- Ms Lorna Riddle
- Ms Aine Greene
- Mrs Elizabeth Keam AM
- Professor Ian Maddocks AM
- Mrs Joan Snyder
- Mrs Lan Le
- Dr Lawrie Palmer
- Ms Helen Walker
- Professor Gregory Crawford AM

We thank our Patrons and our Members for the critical role they play in advancing palliative care across South Australia.

OUR STAFF TEAM

We sincerely thank all our staff who supported PCSA during the 2024-2025 period, as well as all our consultants and suppliers who contribute to the amazing work of PCSA.

PCSA Staff (as at June 30 2025)

- **Shyla Mills** – Chief Executive Officer
- **Margot Maddock** – Corporate Services Manager
- **Alexandra Jackson** – Administration and Trainings Officer
- **Leonie Knowles** – Project Coordinator: PEPA
- **Alicia Hosking** – Ambulance Wish SA Coordinator
- **Kasey Cranage** – Administration and Accounts Officer (parental leave)

We also thank all our casual staff, other staff who worked with us in 2024-25 and volunteers who have supported the organisation over the past year.

MESSAGE FROM OUR CEO

As we reflect on the past year, one of our most significant achievements has been the growth of two key programs: Ambulance Wish SA and Palliative Care Volunteering SA. While led by Palliative Care SA, these programs thrive through strong collaboration, Ambulance Wish SA program with St John Ambulance SA and Flinders University, and Palliative Care Volunteering SA program with Volunteering SA & NT, Northern Volunteering SA, and Southern Volunteering SA. Their success is a testament to the dedication of our partners, the palliative care sector, and the broader community who have embraced these initiatives with enthusiasm.



Our team, both staff and volunteers, work tirelessly throughout the year, and I am forever grateful for their hard work and dedication. The feedback we receive reminds us of the profound impact that seemingly small gestures can have in someone's final chapter of life.

We also remained deeply committed to raising awareness about palliative care and the broader issues of illness, quality of life, grief, and death. Through statewide campaigns and community engagement, we've encouraged open, compassionate conversations on these vital topics. Advocacy continues to be central to our mission, and we've proudly contributed to efforts both locally and nationally to improve access to high-quality palliative care for all South Australians.

Education is another cornerstone of our work. Over the past year, we've expanded our reach to healthcare professionals, caregivers, and the public through training and resources that build community capacity.

Looking ahead, we are energised by the opportunities and challenges before us. The work of Palliative Care SA has never been more important, and we are grateful for your continued support. Together, we will keep making a meaningful difference in the lives of those experiencing life-limiting illness and those who care for them.

In closing, I extend my heartfelt thanks to our dedicated board, staff, volunteers, members, and supporters. Your passion and commitment are the driving force behind everything we do.

A handwritten signature in black ink, appearing to read 'Shyla Mills'.

Adjunct Associate Professor Shyla Mills

Chief Executive Officer

Palliative Care South Australia

OUR STRATEGY, POLICY AND ADVOCACY ACTIVITIES

ADVOCATING FOR OUR SECTOR

Our Activities as your Peak Body



59
Sector presentations, representations & booths



28
Formal Networks and Working Groups hosted

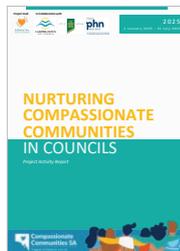


Honourable Chris Picton MP, Minister of Health & Wellbeing speaking at PCSI's NPCW Breakfast

"The networks are a great way to connect & keep up to date."

- PCSI member

SHARING OUR KNOWLEDGE AND INFORMATION FINDINGS



20 New Publications, Handbooks and Factsheets

- Compassionate Communities Handbook of Ideas
- For Libraries, For new community members 'welcome pack',
For the 'Say Yes to Help' campaign, For Hosting Community Information Sessions
- Loss and Grief Handbook for Community Centres
- Compassionate Communities Treasure Mapping Cheatsheet
- SA IPEPA Month Activity report 2024
- Nurturing Compassionate Communities Activity Reports 2023-2025
- Country SA, Adelaide, Councils
- Compassionate Communities Where to Start Guides
- Barossa, Hills & Fleurieu, Eyre & Far North, Flinders & Upper North,
Limestone Coast, Riverland, Mallee & Coorong, Yorke & Northern,
Child & Adolescent, Northern Adelaide, Central Adelaide, Southern Adelaide

Learn more about our publications and resources: www.palliativecaresa.org.au/publications-and-resources

Hosting Hot Topic Webinars

The PCSI Hot Topic Education Webinar Series brings together experts who share their knowledge and insights about the topic identified and provides practical suggestions for the webinar participant to learn and engage in this hot topic. Webinar Topics in 2024-2025:

- Social Prescribing and Palliative Care
- Return to Country for Aboriginal and Torres Strait Islander peoples
- Homelessness and Palliative Care
- Asbestos Related Diseases and Palliative Care

Learn more about Palliative Care Hot Topic webinars: www.palliativecaresa.org.au/webinars



4
Webinars hosted



102
Attendees

"Thankyou. Valuable presentation. Clear and informative."

- Hot Topic Webinar participant

2024-26 PRIORITIES FOR PALLIATIVE CARE IN SOUTH AUSTRALIA

The Priorities for Palliative Care in South Australia 2024-26 were created by the sector, for the sector. These priorities were developed following a robust process of consultation. They provide direction for the sector that supports much needed transformation of South Australia’s palliative care system.

The Priorities for Palliative Care in South Australia will be updated every two years and be a key guidance document for PCSA policy and advocacy activities.

People at the Heart of Palliative Care

“

PCSA agrees with the SA government’s Palliative Care Strategic Framework 2022-2027 vision: *“All South Australians, their families and carers [should] have access to and receive the best possible end of life and palliative care that places the person at the centre of care and supports them to live and die well in accordance with their individual needs, wishes, values and preferences.”*

Why is there a growing need for palliative care in SA?

- ♥ **South Australia has one of the longest life expectancies in the world**
Increased longevity of South Australians contributes not only to a higher number of older people in the population, but also a change in the nature of diseases together with the time and the way that people die
- ♥ **Society as a whole is still reluctant to discuss dying which is impacting outcomes**
People with high levels of death literacy have context-specific knowledge about the death system and the ability to put that knowledge into practice
- ♥ **South Australia’s population is metropolitan centric**
People living in rural and remote areas have reduced access to specialist care

2024-26 PRIORITIES FOR PALLIATIVE CARE IN SOUTH AUSTRALIA



Learn more about Priorities for Palliative Care in SA 2024-26:
www.palliativecaresa.org.au/priorities-for-palliative-care-in-sa

OUR AWARENESS RAISING AND STORY SHARING ACTIVITIES

THE TRUSTED VOICE FOR OUR SECTOR

STORIES THAT CONNECT. VOICES THAT MATTER.

At Palliative Care SA, we believe in the power of storytelling to build understanding and drive change. We amplify the voices of our members, highlight sector challenges, and celebrate the work that makes a difference. We communicate with purpose and care, ensuring every message reflects the values of our sector and community.

Over the past year, our presence across traditional and social media has continued to grow. We've strengthened sector visibility, deepened audience engagement, and built meaningful connections through thoughtful, proactive storytelling.

429

Total social media posts for the year



2,917
Facebook followers
(↑ 217 from last year)



1,123
LinkedIn followers
(↑ 54 from last year)

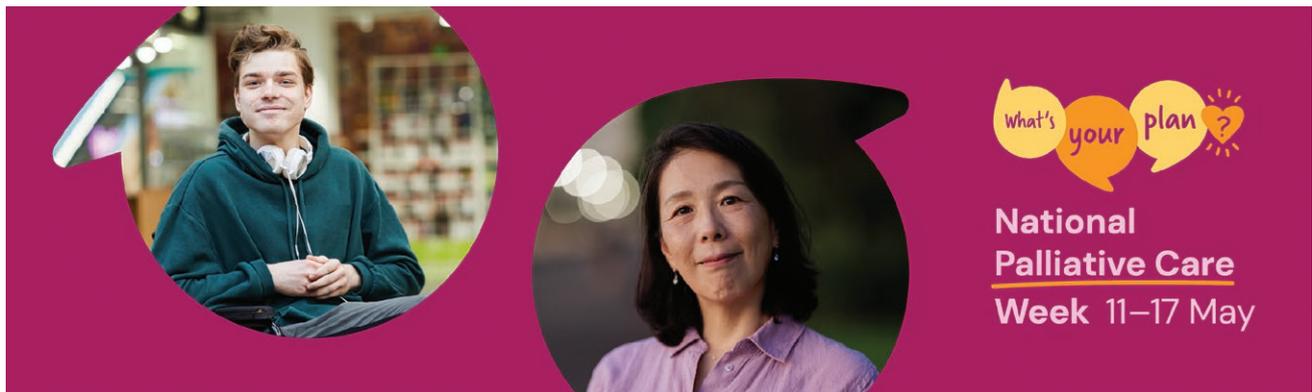


300
Instagram followers
(↑ 160 from last year)




RAISING AWARENESS OF OUR SECTOR

National Palliative Care Week 2025



National Palliative Care Week (NPCW) 2025 was held from Sunday May 11 - 17 with the theme 'What's your plan.' Together we showcased the wonderful work being achieved in palliative care across SA.

NPCW is an opportunity to nationally showcase the benefits of quality palliative care and celebrate the dedication of palliative care workforce and volunteers.

PCSA's NPCW built on previous years and introduced new initiatives through the following activities:

- MP morning tea
- NPCW Breakfast
- PCSA Member networking event
- Health Professional Education Activities
 - Palliative Care in Country SA webinar
 - Burnside Hospital presentation
- Community Education Activities
 - PalliLEARN webinar – Talking to children about dying
 - PalliLEARN webinar – Conversations about dying & grief
 - PalliLEARN workshop – What is palliative care
 - Palliative Care Volunteering info session
 - Last Aid - Mitcham
 - TLC Connector Training - Barossa
- Light Up SA campaign
- Resource packs for members and primary care services across country SA



29,199

Social media impressions during National Palliative Care Week



11

Events hosted for NPCW



259

Participants at NPCW events



NPCW Breakfast 2025



Port Lincoln Silo's lit up Orange for National Palliative Care Week (as part of our Light Up SA campaign)



OUR PROGRAMS AND PROJECTS



The purpose of the Ambulance Wish SA program is simple: to give South Australians living with a life-limiting condition access to the planning, coordination, specialist transport, photography and clinical care they need to create a memory that will last forever.

This program is led by PCSA, in collaboration with St John Ambulance SA and Flinders University. Supported by funding from SA Health, Corporates, Donors and Fundraisers the program has completed its first full year of operation since the launch in May 2024.

Activities delivered in 2024-25:



16
Ambulance Wishes fulfilled in 2024-25



42,210
Project social media reach for the year



20
Ambulance Wishes fulfilled since 2024 launch

This growth reflects the dedication of our Ambulance Wish Volunteers and the support of South Australia's palliative care services. They ensure each wish is delivered with warmth and thoughtful coordination.

We gratefully acknowledge the following palliative care service partners who helped fulfil wishes across SA in 2024-25:

- Northern Adelaide Palliative Care Service
- Central Adelaide Palliative Care Service
- Southern Adelaide Palliative Service
- Barossa Hills Fleurieu Palliative Care Services
- Eldercare

**"I wouldn't have missed it for the world!
The Ambulance Wish has given our family more than you can imagine."**

- Wish Recipient family member



John's Ambulance Wish was to eat oysters at the Oyster Bar



June's Ambulance Wish was to meet a koala



AWSA volunteers

The **Palliative Care Volunteering SA** project strengthens palliative care volunteering across South Australia by supporting volunteers, volunteer managers, and organisations with volunteers. We provide navigation, training, resources, and connections to help grow volunteers across the state. Our work also guides volunteer managers outside the palliative care service sector to incorporate palliative care volunteer support activities into their programs.

This project is led by PCSA, in collaboration with Volunteering SA&NT, Northern Volunteering SA and Southern Volunteering SA. This project is funded by SA Health, as part of the Palliative Care Connect Program.

Activities delivered in 2024-25:



2,421
Hub website visitors
(↑ 1,437 from last year)



78,722
Social media reach
(↑ 25,318 from last year)



226 Training and
event participants



14
Network meetings
hosted

“I never knew there were so many different ways you could volunteer in palliative care.” - Program information session participant



In May 2025 the SA Health and Wellbeing Minister Chris Picton MP and the SA Human Services, Seniors and Ageing Well Minister Nat Cook MP co-hosted our second collaborative **SA MP Lunchbox event** at Parliament House to celebrate both National Palliative Care Week and National Volunteer Week 2025.

Funded by the Australian Government Department of Health

PEPA (Program of Experience in the Palliative Approach) provides opportunities for all health professionals to develop capabilities in providing a palliative approach to care through participation in placements, workshops and a range of learning resources.

Activities delivered in 2024-25:

-  **44**
Placements
-  **13**
Workshops hosted
-  **250**
Workshop attendees
-  **1**
IPEPA month

“I learnt a lot during my 2-day placement – it was great to be immersed in the palliative care team.”
- PEPA placement participant



PEPA Palliative Approach to Care Workshop (20 March 2025)

SA IPEPA Month

IPEPA (Indigenous Program of Experience in the Palliative Approach), provides a grassroots approach to breaking down the barriers to palliative care for Aboriginal and Torres Strait Islander peoples across Australia. Informed by Community for Community, IPEPA works to embed Australian First Nations knowledge across all our resources and to facilitate two-way learning.

In April 2025 our inaugural SA IPEPA Month, a month to shine a spotlight on palliative care for Aboriginal and Torres Strait Islander peoples across South Australia. PCSA was delighted to lead this in collaboration with Aboriginal Community Services, SA Health CEIH Palliative Care Clinical Network, Palliative Care Connect and Carers SA.

-  **13**
IPEPA social media posts
-  **5**
IPEPA events hosted (workshops & webinars)
-  **3,301**
IPEPA social media impressions
-  **87**
IPEPA workshop and webinar attendees



Culturally Responsive Workshop at Living Kurna Cultural Centre during IPEPA Month

Palliative Care SA (PCSA) thanks Queensland University of Technology (QUT) and the Department of Health and Aged Care for supporting the activities of the PEPA SA program. In addition, we thank all the SA Specialist Palliative Care Services who host the PEPA Placements and provide mentorship to the participants.



Compassionate Communities SA

Program of Palliative Care SA

The *Compassionate Communities SA* program fosters communities where everyone recognises their role in supporting each other through serious illness, dying, death, grief, and caregiving. At its core, the program works to build death literacy, compassionate networks and environments that prioritise understanding, acceptance, and support around what many view as life’s most challenging moments.

By promoting **community education**, it provides families and individuals with resources to navigate end-of-life stages with empathy and openness, helping to reduce the stigma around these topics. Through **community conversations** and **networks**, people are encouraged to discuss their experiences, normalising support for each other. The program also advises on **policy development** at all levels, ensuring caregiving and grief receive the attention they deserve. Compassionate Communities SA’s awareness initiatives promote a cultural shift towards understanding the last chapter of life, encouraging individuals, communities and the health sector to come together.

In 2024-25 PCSA continued to host community education activities, engage and provide advice internationally regarding public health palliative care and lead Nurturing Compassionate Communities projects.

COMMUNITY EDUCATION



PalliLEARN aims to build community knowledge, death literacy, compassion literacy and community capacity in relation to serious illness, dying, death, grief and caregiving by providing quality and easy to understand courses.

There are currently eight 60-minute courses that can be delivered online or face-to-face.

PalliLEARN is an initiative led and owned by Palliative Care South Australia, adapted locally by other Australian and International Organisations. It focuses on providing quality and easy-to-understand courses that are accessible to all, regardless of background or experience.

Learn more about PalliLEARN: www.palliativecaresa.org.au/pallilearn



30
Courses hosted (online and face-to-face)



380
Attendees (online and face-to-face)

95%



of responders to our evaluation survey said they would recommend PalliLEARN to others

“It was an interesting session with lots of good information.” - *PalliLEARN participant*





Last Aid

Last Aid is a 4-hour international standardised introductory level community training program. On completion of the course, participants can be considered Last Aiders and part of the international Last Aid Community.

Palliative Care South Australia is the license holder for Last Aid in Australia.

Learn more about Last Aid: www.palliativecaresa.org.au/lastaid



8
Courses hosted



163
Participants

“The presenter was engaging, encouraged questions/participants and clearly passionate about palliative care.”

- Last Aid participant



Last Aid at Lightsview

100%



of responders to our evaluation survey said after the session they now feel more confident to support people experiencing a serious illness, dying or grief



TLC Connector – Talk. Listen. Connect.

TLC Connector training was developed in the UK. It is a basic level Connector training course relevant to everybody. The training aims to build people’s skills and confidence, thereby helping them to make a difference in their community, workplace and neighbourhood.

This is a citizen activation training relevant to everybody. The course includes information on social isolation and loneliness as well as grief literacy and the importance of social connections.

TLC Connector training is a 1.5hour course and an initiative created by Compassionate Communities UK. Palliative Care South Australia is the Australian lead for the program.

Learn more about TLC Connector: www.palliativecaresa.org.au/tlc-connector



3
Courses hosted
2 online/1 face-to-face



33
Participants

“Very inspiring, enlightening and helpful.”

- TLC Connector session participant

100%



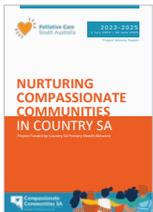
of responders to our evaluation survey said they feel more confident to talk, listen and connect

NURTURING COMPASSIONATE COMMUNITIES PROJECTS

Nurturing Compassionate Communities in Country SA project

In 2024–25, Palliative Care South Australia (PCSA) received funding from Country SA PHN through the **Greater Choice for At Home Palliative Care** initiative to continue delivering this vital project.

Project activities focused on education and the promotion of death literacy across country South Australia. Over the two-year period, 45 *Death Literacy Index* surveys were completed, and 61 education sessions were hosted, engaging a total of 442 participants. This work led to the development and publication of several resources aimed at fostering compassionate communities:



Compassionate Communities Where to Start Guide

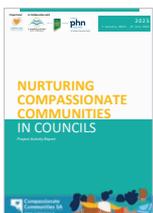
- Barossa, Hills & Fleurieu
- Eyre & Far North
- Flinders & Upper North
- Limestone Coast
- Riverland, Mallee & Coorong
- Yorke & Northern
- Child & Adolescent

A summary of the project's outcomes is available in the *Nurturing Compassionate Communities in Country SA Activity Report 2023–2025*, published on the PCSA website.

Nurturing Compassionate Communities in Adelaide project

In 2024–25, Palliative Care South Australia (PCSA) was funded by Adelaide PHN under the **Greater Choice for At Home Palliative Care** initiative to continue delivering this important project.

A key focus of the year's activities was collaboration with local Councils to support and grow *Compassionate Communities initiatives*. This work led to the development and publication of several resources aimed at fostering community engagement and awareness:



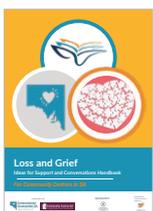
- **Nurturing Compassionate Communities in Councils Activity Report 2025**
- **Compassionate Communities Handbook of Ideas**
 - For New Community Members 'Welcome Pack'
 - For Libraries
 - For Hosting Community Information Sessions
 - For the "Say Yes to Help" Campaign
- **Compassionate Communities Where to Start Guide**
 - Northern Adelaide
 - Central Adelaide
 - Southern Adelaide

A summary of the project's outcomes is available in the *Nurturing Compassionate Communities in Adelaide Activity Report 2023–2025*, published on the PCSA website.

Nurturing Compassionate Communities with Community Centres project

In 2024–25, Palliative Care South Australia (PCSA) partnered with Community Centers SA to support the delivery of their *Grief and Loss Project*, funded through the SA Ageing Well program. Delivered over a six-month period, the project focused on co-designing practical resources and building community capacity.

Key outcomes included:



- **Loss and Grief Handbook for Community Centres**
- **Compassionate Communities Treasure Mapping Cheatsheet**
- **Training and support for four Community Centers to become host sites for the TLC Connector program**

OUR FUNDRAISING ACTIVITIES

AMBULANCE WISH SA ANNUAL FUNDRAISING DINNER 2024

Ambulance Wish SA held its inaugural annual Fundraising Dinner on 15th November 2024, at the Sanctuary Restaurant Adelaide Zoo.

In a room filled with love, joy and celebration, the fundraising dinner brought together the families, loved ones and organisations who have helped Ambulance Wish SA fulfil wishes for South Australians in palliative care. From enjoying a final visit to the beach, to reuniting with loved ones or finding a quiet moment in a cherished place, each wish is unique and creates moments of joy and memories that last forever. The dinner was attended by 200 people.



Award Recipients on the night:

- **Palliative Care Service Partner:**
Northern Adelaide Palliative Care Service
- **Community Fundraiser of the Year Award:**
Mark & Chloe Hodgson

On behalf of everyone involved in the event, thank you. From future Wish Recipients and their families, thank you for the joy you will bring to their lives and the cherished memories you help create, which will last a lifetime.

Learn more: www.ambulancewishsa.org.au/annual-fundraising-dinner

COMMUNITY FUNDRAISERS

In 2024–25, five community fundraising events were held in support of the Ambulance Wish SA program. These events not only raised vital funds but also helped raise awareness of our program and we are deeply grateful for their efforts. Read their inspiring stories below:



Father–Daughter Walk Raises \$2,345 for AWSA

Mark and Chloe walked 154km from Adelaide to Wallaroo in just 48 hours, raising \$2,345 in honour of Uncle Bruce and supporting Ambulance Wish SA. Their incredible journey brought awareness, connection, and community spirit.

Learn more: www.ambulancewishsa.org.au/walking-adelaide-to-wallaroo-in-48-hours-to-raise-funds-for-ambulance-wish-sa



Bruce's Memory Raises \$2,000 Donation for AWSA

Tracy and her loved ones raised \$2,000 in honour of Bruce. His planned Ambulance Wish to spend time at home with his dog Diva sparked meaningful conversations and lasting memories.

Learn more: www.ambulancewishsa.org.au/tracy-her-family-and-friends-raise-funds-for-ambulance-wish-in-bruces-memory



Suncorp Adelaide Raises \$10,000 for AWSA

Over 100 Suncorp Adelaide staff walked 21km in the heat as part of their Spirit to Cure event, generously raising \$10,000 for Ambulance Wish SA. Their support will help grant more wishes and create lasting memories for people at the end stage of life.

Learn more: www.ambulancewishsa.org.au/suncorp-adelaide-team-support-ambulance-wish-sa-with-their-annual-spirit-to-cure-event



Karpagha's Arangetram Raises \$8,450 for AWSA

At her Arangetram in January, Karpagha chose to donate to Ambulance Wish SA in lieu of gifts, raising \$8,450 to help grant future wishes. Her performance celebrated years of dedication to Bharatanatyam and reflected her family's deep commitment to giving back to the community they now call home.

Learn more: www.ambulancewishsa.org.au/karpaghas-graduation-ceremony



National Palliative Care Week 2025 SA Breakfast Raises \$2,000 for AWSA

During the National Palliative Care Week 2025 SA Breakfast; guests united in a crowd raiser to collectively sponsor an Ambulance Wish. Together, they raised \$2,000 to help grant a future wish and create a meaningful memory for someone at the end stage of life.

Learn more: www.ambulancewishsa.org.au/fundraise-ambulance-wish-sa

SPONSOR-A-WISH

In 2024–25, six Ambulance Wishes were generously sponsored through our fundraisers engaging in our Sponsor-a-Wish campaign. While every Ambulance Wish is provided free of charge to the Wish Recipient and their family, each wish costs us approximately \$2,000 to fulfil. We invite corporations, community groups, and individuals to consider sponsoring a wish, helping us continue to deliver our Ambulance Wish SA program.

Sponsor-a-Wishes for 2024-25:

- Mark and Chloe (for Bruce)
- Suncorp Spirit to Cure (4 Wishes)
- Anonymous Community Member

Learn more: www.ambulancewishsa.org.au/sponsor-a-wish

DONATIONS

Wishes simply couldn't be fulfilled without the generosity of our donors. Each contribution—whether large or small—plays a vital role in helping us fulfil Ambulance Wishes. Their kindness fuels our program and reminds us that community spirit is at the heart of everything we do. We received \$13,550.62 in donations for the Ambulance Wish SA program in 2024-25.

Learn more: www.ambulancewishsa.org.au/donate

OUR FINANCIALS AND SUPPORTERS

FINANCIAL REPORT

Our financial report as of 30 June 2025, compared with 30 June 2024.

The complete audited Financial Report for 2024-25 is available on the PCSA website:

www.palliativecaresaustralia.org.au/governance

Income	2025		2024	
	\$	%	\$	%
Projects Income	\$377,953	36%	\$426,471	39%
SA Government Service Agreements	\$414,417	39%	\$354,683	32%
Dividends, Shares, Interest	\$145,006	14%	\$172,651	16%
Donations	\$19,513	2%	\$30,446	3%
Membership	\$18,575	2%	\$15,237	1%
Other Income (inc Events and Provisions)	\$75,465	7%	\$105,730	9%
Total income	\$1,050,929	100%	\$1,105,218	100%

Expenses				
	\$	%	\$	%
Employees, Consultants or Contractors	\$656,576	67%	\$646,558	62%
Project Expenses	\$141,530	15%	\$150,822	14%
Marketing, Events, Postage and Resources	\$24,321	2%	\$65,740	6%
Office and Motor Vehicle	\$51,586	5%	\$57,268	5%
Financial, Legal and Insurance	\$27,949	3%	\$47,163	5%
Information Communication Technology (ICT)	\$27,677	3%	\$29,074	3%
Depreciation	\$21,935	2%	\$20,435	2%
General Staff Expenses, Meetings and Travel	\$18,102	2%	\$21,716	1%
Board, Volunteer Expenses and Subscriptions	\$5,235	1%	\$6,124	2%
Total expenses	\$974,911	100%	\$1,044,900	100%

Operating surplus (or loss)	\$76,019	\$60,318
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We wish to thank all those who have supported and contributed to the work of Palliative Care SA in 2024-25. We particularly appreciate the support of the SA Government (SA Health), and our project partners, event sponsors and members.

A SPECIAL THANK YOU TO OUR ORGANISATIONAL MEMBERS

We wish to thank all our 49 organisational members who support PCSA to be the collective voice for the sector:

- Anglicare SA
- Adelaide Quality Care
- Amber Aged Care
- Ananda Aged Care
- Barossa Hills Fleurieu Local Health Network
- Barossa Village INC
- Boandik Lodge
- Carers SA
- Central Adelaide Palliative Care Service
- Community Business Bureau (CBB)
- Dunbar Homes
- ECH Inc
- Eldercare
- Eyre & Far North Local Health Network
- Flinders & Upper North Local Health Network
- Flinders University
- Helping Hand Aged Care Inc
- Hender Consulting
- Hospital Research Foundation Group
- In Home Hospice Care Inc
- Life Care Inc
- Limestone Coast Local Health Network
- Maitland Hospital
- Mary Potter Foundation
- Metropolitan Referral Unit
- Mt View Homes
- Northern Adelaide Palliative Care Service
- PalCare Pty Ltd
- Pennwood Village
- PsychMed
- Pure Land Home Hospice
- Purple House
- Resthaven Inc
- Riverland Mallee Coorong Local Health Network
- RSL Care SA
- SA Ambulance
- SACARE
- Soul Talks Inc
- Southern Adelaide Palliative Service
- St Anna's Residential Aged Care Facility
- Tanunda Lutheran Home
- Uniting Care Wesley Bowden
- Uniting Communities Aged Care
- Uniting SA
- Voluntary Assisted Dying SA
- Walara Inc
- Warrina Homes Inc
- Women's & Children's Hospital
- Yorke and Northern Local Health Network

A SPECIAL THANK YOU TO OUR FUNDING BODIES, COLLABORATIVE PARTNERS, SPONSORS AND DONORS

We wish to thank all our funding bodies who support PCSA:



We wish to thank all our formal collaborative partners who support PCSA:

- Campbelltown City Council
- Carers SA
- City of Mitcham
- Compassionate Communities UK
- Convent Health Palliative Institute (Canada)
- Death Literacy Institute
- Flinders University
- La Trobe University
- Last Aid International
- Northern Volunteering SA
- PalCare
- Palliative Care ACT
- Palliative Care NSW
- Palliative Care QLD
- Palliative Care NT
- Palliative Care TAS
- Palliative Care Victoria
- Palliative Care WA
- Southern Volunteering SA
- St John Ambulance SA
- Volunteering SA&NT

Special thanks to our donors

Palliative Care SA is a deductible gift recipient (DGR) registered charity with the Australian Charities and Not-for-profits Commission. In 2024-55 PCSA received \$19,513 in general donations.



Palliative Care
South Australia
Living, dying & grieving well

 hello@palliativecaresa.org.au

 www.palliativecaresa.org.au